

# DIRECT PAYMENT PLAN Authorization Agreement

CEC CUSTOMER NAME \_\_\_\_\_

SERVICE ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

CEC ACCOUNT NUMBER(S) \_\_\_\_\_

I (we) hereby authorize Central Electric Cooperative, Inc. (CEC) to automatically withdraw from my (our) account identified below the amount due on my (our) monthly billing statement for the electric account number(s) listed above. I (we) authorize the Financial Institution below to accept such withdrawals initiated by CEC. The withdrawals shall be made from my (our) bank account on the due date indicated on each billing statement.

FINANCIAL INSTITUTION \_\_\_\_\_ See Illustration →

CHECKING ACCT. # \_\_\_\_\_ ROUTING & TRANSIT # \_\_\_\_\_

SAVINGS ACCT. # \_\_\_\_\_ ROUTING & TRANSIT # \_\_\_\_\_

INVESTMENT ACCT. # \_\_\_\_\_ ROUTING & TRANSIT # \_\_\_\_\_

This authorization is to remain in effect until CEC and the Financial institution have received written notification from me (or either of us) of termination in such time as to afford CEC and the Financial Institution a reasonable opportunity to act upon it (30 days.) I (we) are aware of my (our) right to stop payment of a withdrawal by notifying the Financial Institution at any time up to 3 business days before the withdrawal date. If an erroneous withdrawal occurs and I (we) notify the financial institution of the error within 60 days of the issuance of my (our) financial institution's statement, the Financial Institution must investigate and resolve the error within 45 days of notification. If the error is not resolved within the first 10 days following receipt of my (our) notification, my (our) account shall be credited for the amount in question until the investigation is completed.

TELEPHONE NO. \_\_\_\_\_ DATE \_\_\_\_\_

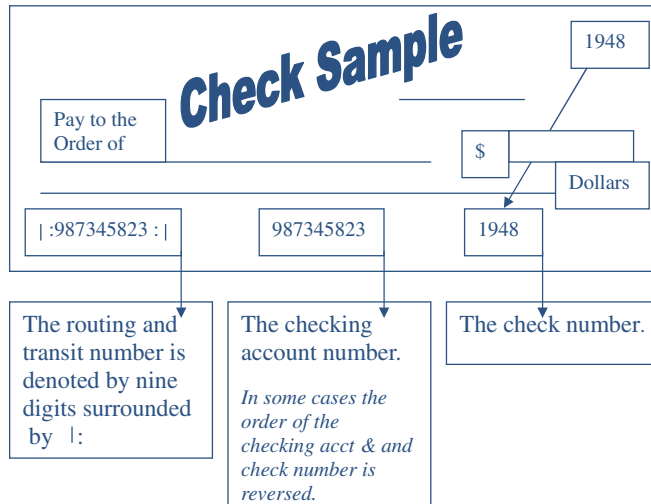
PRINT NAME \_\_\_\_\_

SIGNATURE \_\_\_\_\_

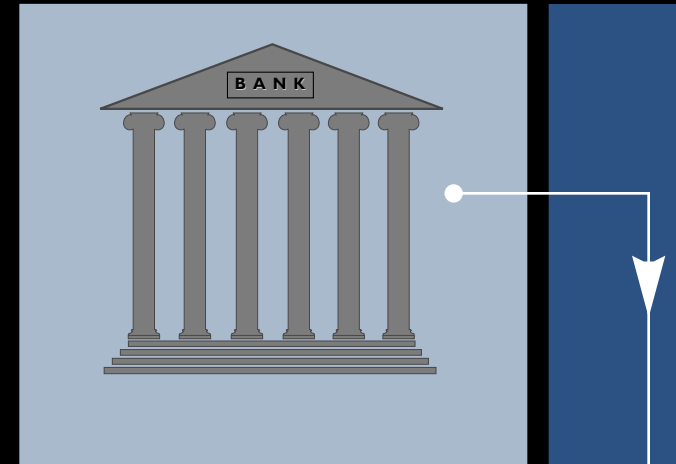
ADDITIONAL SIGNATURE (if required) \_\_\_\_\_

For office use only

Rt# \_\_\_\_\_ Cycle# \_\_\_\_\_



# Direct Pay THE EASY WAY!



**CENTRAL ELECTRIC COOPERATIVE'S**

## Direct Payment Plan

► **WORKS FOR YOU**



**CENTRAL ELECTRIC  
COOPERATIVE, INC.**

P.O. Box 846  
Redmond, OR 97756

[www.cec.coop](http://www.cec.coop)



## TAKE THE DAY OFF!



**E**ach month it probably takes you five minutes to:

- Write the monthly check
- Stuff the envelope
- Affix the stamp
- Mail the bill

Do this 12 times a year and you've used about an hour of your valuable time. Over the course of several years, those hours may add up to an entire day!

**WE'D LIKE TO GIVE YOU  
MORE FREE TIME WITH**

# Direct Pay!

## CENTRAL ELECTRIC COOPERATIVE'S **Direct Pay Plan** MEANS ONE LESS CHECK TO WRITE EACH MONTH. AND WE MAKE IT EASY FOR YOU.

### IT'S SIMPLE.

Fill out the application.  
Then, if the account to be charged is:

- An **investment account**—enclose a **voided check**.
- A **checking account**—enclose a **voided check**.
- A **saving account**—enclose a **voided deposit slip**.

Return all to CEC, along with your payment for this month's bill.

When our bill shows the words "bank draft" at the bottom right, you are enrolled.

After that, the bank will automatically make your electric bill payment for you on the due date of the bill.

You will still receive a bill from us each month. It will tell you how much electricity you have used, how much money you owe, and when the money will be drawn from your account.

### COMMONLY ASKED QUESTIONS.

**Q.** How will I know how much will be deducted from my account and on what date?

**A.** Your monthly payment will be deducted from your bank account on the date that your bill is due. If the due date is a weekend or holiday, your payment will be deducted the next business day. For your records and convenience, you will continue to receive a monthly statement, which will show your payment.

**Q.** How can I be sure that there will not be any unauthorized charges against my bank?

**A.** Electronic transactions are protected by federal regulation and are subject to stringent safeguards. Your bank will inform you that a notification has come through on your account announcing the intention of CEC to initiate a monthly withdrawal from your bank account.

**Q.** Are there any restrictions on the use of this service?

**A.** Yes, only members who use a bank in the U.S. are eligible. Also, you must have your account at a bank, savings and loan, or credit union that is a member of the Automated Clearing House (ACH) system. Over 98% of all Northwest financial institutions are members.

**Q.** What happens if I move my account to another bank?

**A.** You must notify CEC of the new bank and account number by sending a voided check or deposit slip from your new bank indicating the new account number.

**Q.** Can I pay for multiple accounts with this plan?

**A.** Yes. You must, however, list each account that you wish to place on the Direct Pay plan.

**Q.** Can I pay my electric bill every month using my VISA or MasterCard?

**A.** Yes, you can. To receive more information or a sign up form, please contact a customer service representative at CEC.

### STILL HAVE QUESTIONS?

Contact a CEC customer service representative.



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P.O. Box 846  
Redmond, OR 97756  
[www.cec.coop](http://www.cec.coop)

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